

Technolutions Company Inc. – Privacy Policy

As of January 1, 2004, the Canadian federal government's Personal Information Protection and Electronic Document Act (PIPEDA), a new privacy law, will apply to Technolutions Company Inc. operations. This act regulates the collection, use, and handling of personal information about an individual regardless of how the information exists.

Technolutions Company Inc. respects your privacy and we take all necessary measures to protect the confidentiality of all personal information you provide us.

Your access to and continued use of Technolutions products and services, including our web site and newsletters constitutes your acceptance of all of the provisions contained in this Privacy Policy and your consent to any action we take with respect to your information that is in compliance with this Privacy Policy. If you have not already done so, please take some time to familiarize yourself with these provisions. Please note that we may occasionally update this privacy statement and it is your responsibility to check for such updates. If you do not agree to these terms, please do not access or use this site. Technolutions Company Inc. reserves the right to change the Privacy Policy from time to time at its sole discretion. Your use of this site will be subject to the most current version of the Privacy Policy at the time of such use.

Our Privacy Policy outlines (a) the circumstances under which Technolutions collects information, (b) the kind of information we collect, (c) how we may use that information, and (d) how we maintain your information.

Collection of Personal Information

Through general business activities, we collect personal information that provides us with required details to conduct ongoing business. In these cases, your consent is implied these are details that can identify you as an individual, such as your name or address.

Where we Collect Personal Information and How We Use It

You may provide us with information on-line, in a telephone conversation, or through a completed printed form, our products, or services. The information you provide is securely stored either on a computer or as part of a hard-copy filing system.

- **On the Internet** - Technolutions Company Inc. promotes its software and hardware products and services on the Internet. In this case, we collect only such information as is required to transact business at the address of your choosing. We may ask for your name, mailing address, phone number, e-mail address. This database would not be shared, given, sold, or rented to any other party under any circumstances. It would reside on a Technolutions Company Inc. computer, and may only be accessed by a Technolutions Company Inc. employee who has (a) been authorized to do so and (b) has a password issued by our IT department.

- **By phone, mail or in person** - Technolutions Company Inc. transacts its software and hardware products and services by phone, mail or in person. Information collected would include name, address, telephone number, and e-mail address, along with payment information. Such data would be collected only by our sales and accounting departments, and is maintained on a secure server. This data would not be shared, given, sold, or rented to any other party under any circumstances. All payments are processed through our accounting department and they would retain copies of all transactions only for bank verification/reconciliation or for checks/money orders/cash deposited directly to bank. Once again, they are processed securely, and the account information is only entered into a secure computer.
- **Cookies** - A "cookie" is a piece of data stored on the user's hard drive, containing information about the user. Like most major websites, we use cookies to better understand how our site is used. Technolutions Company Inc. does not use cookies to retain personal information about our users -- users remain anonymous.
- **Browser Level Information and IP Addresses** - Our web servers may automatically collect limited information about your computer configuration when you visit our site, including the type of browser software you use, the operating system you are running, the resolution of your computer monitor, the website that referred you, and your IP address (Your IP address is a numerical address that is used by computers connected to the Internet to identify your computer so that data (such as the web pages you want to view) can be transmitted to you. We may also use IP address information for systems administration and trouble shooting purposes. Your IP address does not tell us who you are). We may use this information to deliver our web pages to you upon request, to tailor our site to the interests of our users, and to measure traffic within our site.
- **Statistical Information** - Much of the information we collect is in the form of aggregated statistics, such as the traffic that visits various pages within our sites, and the habits and preferences of our audience. Such aggregated information does not include any information that would identify you personally. We may use such aggregated information and disclose it to third parties as we see fit.
- **Log Files** - We use IP addresses to analyze trends, administer the site, track user's movement, and gather broad demographic information for aggregate use. IP addresses are not linked to personally identifiable information.
- **Sharing** - We will share aggregated demographic information with our partners. This is not linked to any personal information that can identify any individual person.
- **Other Methods of Collecting Information** - Our web pages may contain electronic images (called "single-pixel GIFs" or "web beacons") that allow us and our vendors to count users who have visited particular pages or to access certain cookies. We may use these tools and other technologies to recognize which pages users visit, and which links they click on. We may also be able to verify your online purchases from us or from third party sites that have agreed to share such information with us.

- **Surveys & Contests** - From time-to-time, our site may request information from users via surveys or contests. Participation in these surveys is voluntary; no information will be collected except that which is knowingly supplied by the user. Identifying personal information will not be shared. We only use this information for our own purposes and do not sell this information. For further information regarding the use of this information, please contact our support department at support@technolutionsci.com or call 905.855.1010.

Maintaining Personal Information

This website uses industry standard technology and efforts to safeguard the confidentiality of your personal identifiable information. These include secure servers and firewalls. All of the user data we collect is protected against unauthorized access. Only authorized employees who need the information to perform a specific job are granted access to this information.

Other Disclosures

We may occasionally release information about our visitors when release is appropriate to comply with law, to enforce our Visitor Agreement, or to protect the rights, property, or safety of visitors to our site, the public, our customers, or our company and its employees, agents, partners and affiliates. As our business grows, we may buy or sell various assets. In the unlikely event that our company, or the bulk of our assets relating to this site, is acquired by another company, information on our visitors would be among the transferred assets.

Promotional Emails

If you provide us with your email address, from time to time we may send you emails about Technolutions Company Inc., our products, services and special offers that we believe may be of interest to you. When you register, you will also be given an opportunity to tell us whether you would like to receive emails about products, services, and special offers from third-party providers. Though we hope that you will find both types of promotional emails helpful, if you decide that you no longer wish to receive either or both types of emails, please send an e-mail to support@technolutionsci.com. Of course, you may change your preferences at any time. We will make any changes you request as quickly as we can.

Correction/Updating/Deleting Personal Information

All users have the option at any time of submitting corrections or updates to their listing registration information, or requesting such information to be deleted. We normally process such submissions on a weekly basis. You may access and correct your personal information and privacy preferences by writing or calling the Technolutions Company Inc. support department at support@technolutionsci.com or call at 905.855.1010.

Web site links

This Site may contain links to other sites, including those of our business partners and vendors. While we try to link only to sites that share our high standards and respect for your personal information privacy,

please understand that we are not responsible for the contents of, or the privacy practices employed by other sites.

Notification of Changes

We are always improving and updating our website to further enhance your visiting experience. As a result, our policies will continue to evolve. As we implement new technology and provide new services, we will update our Privacy Policy. We encourage you to refer to this page on an ongoing basis for our most current policy and practices. Any questions about our Privacy Policies should be forwarded to support@technolutionsci.com.

Privacy related complaints

If you believe that Technolutions Company Inc. has not complied with this Privacy Policy with respect to your personal information, please call the President at Technolutions Company Inc. at 905.885.1010. If you prefer to write, please notify the President at:

Technolutions Company Inc.
Attention: President - Regarding Privacy Concerns
26 Ontario Street
Port Hope, Ontario L1A 2T6
Canada

In your letter, please describe in as much detail as possible the ways in which you believe that the Technolutions Company Inc. Online Privacy Policy has not been complied with. We will investigate your complaint promptly.

If you are not satisfied with the way we handle your complaint, you can also contact:

The Privacy Commissioner of Canada
Mail: 112 Kent Street, Ottawa, Ontario K1A 1H3
Phone: 1-800-282-1376
Fax: 613-967-6850

Links to provincial Information and Privacy Commissioners can be found on the Privacy Commissioner of Canada website at: <http://www.privcom.gc.ca>.